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## IN THE COURT OF COMMON PLEAS BUTLER COUNTY, OHIO

2019 08 1622 MARY L. SWAIN

STATE OF OHIGE ex rel. ATTORNEY

GENERAL DAVE YOST

441 Vine Street, 1600 Carew Tower

Cincinnati, Ohio 45202

Case No.

Plaintiff,

v.

Wayne Colwell, individually and

d/b/a A2Z Exteriors 2275 Milville Avenue

Hamilton, OH 45013

Defendant.

Judge

**COMPLAINT AND REQUEST FOR** 

DECLARATORY JUDGMENT,

INJUNCTIVE RELIEF, RESTITUTION

AND CIVIL PENALTIES

# **JURISDICTION AND VENUE**

- 1. Plaintiff, State of Ohio, by and through the Attorney General of Ohio, Dave Yost, having reasonable cause to believe that violations of Ohio's consumer protection laws have occurred, brings this action in the public interest and on behalf of the State of Ohio under the authority vested in him by R.C. 1345.07.
- The actions of Defendant have occurred in Ohio, including Butler County and, as set forth below, are in violation of the Consumer Sales Practices Act ("CSPA"), R.C.
   1345.01 et seq., and its Substantive Rules, Ohio Administrative Code ("O.A.C.") 109.4-3-01 et seq.
- 3. Jurisdiction over the subject matter of this action lies with this Court pursuant to R.C. 1345.04 of the CSPA.

4. This Court has venue to hear this case pursuant to Ohio Civ. R. 3(C)(2) and (3), in that Butler County is where the Defendants' principal place of business was plocated and where Defendants conducted activity that gave rise to the claim for relief.

#### **DEFENDANT**

- 5. Defendant Wayne Colwell ("Colwell") is a natural person whose residence is located at 1630 Newbrook Drive, Cincinnati, Ohio.
- The principle place of business for A2Z Exteriors is 2275 Milville Avenue, Hamilton,
   Ohio, in Butler County.
- 7. A2Z Exteriors is an unregistered fictitious business name.
- 8. Defendant Colwell is the owner of A2Z Exteriors, and dominated, controlled, and directed the business activities and sales conduct of A2Z Exteriors, and exercised the authority to establish, implement, or alter the policies of A2Z Exteriors, and committed, allowed, directed, ratified, or otherwise caused the following unlawful acts to occur.
- 9. Defendant was a "supplier" as that term is defined in R.C. 1345.01(C), as he engaged in the business of effecting "consumer transactions" by soliciting consumers either directly or indirectly for home remodeling and repair goods and services for a fee, within the meaning of R.C. 1345.01(A).

#### STATEMENT OF FACTS

- 10. Defendant accepted monetary deposits from consumers for the purchase of home improvement goods and services and failed to deliver those goods and services within eight weeks.
- 11. Defendant refused to refund consumers' deposits or payments despite consumers' requests for refunds.

- 12. Home improvement goods and services that were provided or attempted by perfendant were performed in an incomplete, shoddy, substandard, or unworkmanlike manner.
- Defendant failed to register or report the use of a fictitious business name with the Court of Secretary of State prior to doing business in Ohio under such fictitious name.

#### **COUNT I - FAILURE TO DELIVER**

- 14. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through thirteen (1-13) of this complaint.
- 15. Defendant engaged in unfair or deceptive acts or practices in violation of R.C. 1345.02(A) of the CSPA and the Failure to Deliver Rule, O.A.C. 109:4-3-09(A), by accepting money from consumers for goods or services, failing to make full delivery of the promised goods or services, and failing to provide full refunds.

### COUNT II - PERFORMING SUBSTANDARD / SHODDY WORK

- 16. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through fifteen (1-15) of this complaint.
- 17. Defendant engaged in unfair or deceptive acts and practices in violation of R.C.1345.02(A) of the CSPA by performing home improvement services in an incomplete,shoddy, substandard, or unworkmanlike manner and failing to correct such work.
- 18. Such acts and practices have been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 et seq. Defendant committed said violation after such decisions were available for public inspection pursuant to R.C. 1345.05(A)(3).

#### **COUNT III – FAILURE TO REGISTER**

19. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through eighteen (1-18) of this complaint.

- Defendant committed unfair or deceptive acts or practices in violation of the CSPA, R.C. 1345.02(A), by failing to register or report the use of a fictitious business name with the Secretary of State prior to doing business in Ohio under such fictitious haute as required by R.C. 1329.01.
- 21. Such acts or practices have been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 et seq. Defendant committed said violations after such decisions were available for public inspection pursuant to R.C. 1345.05(A)(3).

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests that this Court grant the following relief:

- A. **DECLARE** that each act or practice complained of herein violates the CSPA, R.C. 1345.01 et seq. and its Substantive Rules, O.A.C. 109:4-3-01 et seq., in the manner set forth in the complaint.
- B. **ISSUE A PERMANENT INJUCTION,** pursuant to R.C. 1345.07(A)(2), enjoining the Defendant Colwell, doing business under his own name, under the name A2Z Exteriors, or any other names, his agents, representatives, salespeople, employees, successors, or assigns, and all persons acting in concert and participation with him, directly or indirectly, from engaging in the acts or practices of which Plaintiff complains and from further violating the CSPA, R.C. 1345.01 *et seq.* and its Substantive Rules, O.A.C. 109:4-3-01 et seq., including, but not limited to, violating the specific statutes and rules alleged to have been violated herein.
- C. **ORDER** Defendant to reimburse all consumers found to have been damaged by Defendant's unlawful actions.

- D. ASSESS, FINE and IMPOSE upon Defendant a civil penalty of Twenty-Five Thousand Dollars (\$25,000.00) for each separate and appropriate violation described herein pursuant to 622 R.C. 1345.07(D).
- E. **PROHIBIT** Defendant, as a means of insuring compliance with this Court's Order and with the consumer protection laws of Ohio, from engaging in consumer transactions as a supplier in this state until such time as Defendant has satisfied all monetary obligations ordered pursuant to this litigation.
- F. ORDER Defendant to pay all court costs.
- G. GRANT Plaintiff its costs in bringing this action, including, but not limited to, the costs of collecting on any judgment awarded.
- H. GRANT such other relief as the court deems to be just, equitable and appropriate.

Respectfully submitted,

DAVE YOST Attorney General

LISA M. TRELEVEN(0086628)

Assistant Attorney General

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Cincinnati, Ohio 45202

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<u>Lisa.Treleven@ohioattorneygeneral.gov</u>

Counsel for Plaintiff, State of Ohio

MARY L. SWAJON BUTLER COUNTY CLERK OF COUNTY SWAJON BUTLER COUNTY CLERK OF COUNTY SWAJON BUTLER COUNTY

TCE TO THIS INDIVIDUAL: NAME: Wayne Colwell dba A2Z Exteriors 822 Memorial Drive ADDRESS: CITY: Lebanon 45036 OH ZIP: STATE: Today's Date: August 15, 2019 Case No .: Plaintiff: State of Ohio ex rel Attorney General Dave Yost Wayne Colwell, individually and dba A2Z Exteriors -VS-Defendant: PRECIPE FOR SERVICE COURT OF COMMON PLEAS, BUTLER COUNTY, OHIO TYPE OF SERVICE: Service By Attorney Ordinary Mail Certified Mail Personal Service by Butler Foreign County Sheriff Appointed Process Server County Sheriff Residence Service THE CLERK OF COURTS IS INSTRUCTED TO SERVE THE FOLLOWING DOCUMENTS: Summons and Complaint **REQUESTING ATTORNEY:** Lisa Treleven NAME: 411 Vine Street, 1600 Carew Tower ADDRESS: ZIP: 45202 STATE: OH CITY: Cincinnati PHONE: (513) 852-1527 GOVERNMENT SERVICES CENTER • 315 HIGH STREET • SUITE 550 • HAMILTON, OHIO 45011-6016

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PROVIDE SERVICE TO THIS INDIVIDUAL:		2019 08 1622
NAME: Wayne Colwell		BUTLER COUNTY
ADDRESS: 822 Memorial Drive		CLERK OF COURTS
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CITY: Lebanon	STATE: OH	ZIP: 45036
Today's Date: August 15, 2019 Case No.:		
Plaintiff: State of Ohio ex rel Attorney General Dave	-VS- Defendant:	Wayne Colwell, individually and dba A2Z Exteriors
PRECIPE FOR SERVICE COURT OF COMMON PLEAS, BUTLER COUNTY, OHIO		
TYPE OF SERVICE:	<b>—</b>	
Certified Mail	Ordinary Mail	Service By Attorney
Appointed Process Server	Foreign County Sheriff	Personal Service by Butler County Sheriff
	Residence Service	
THE CLERK OF COURTS IS INSTRUCTED TO SERVE THE FOLLOWING DOCUMENTS: Summons and Complaint		
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REQUESTING ATTORNEY:		
NAME: Lisa Treleven		
ADDRESS: 411 Vine Street, 1600 Carew Tower		
CITY: Cincinnati	STATE: OH	ZIP: 45202
PHONE: (513) 852-1527		

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