

IN THE COURT OF COMMON PLEAS
FRANKLIN COUNTY, OHIO

STATE OF OHIO, ex rel.
MICHAEL DEWINE
Attorney General of Ohio
30 East Broad Street, 14th Floor
Columbus, Ohio 43215

Plaintiff,

v.

CLIFFORD DUFF
DBA A1 BRICK WORK
613 Nashoba Avenue
Columbus, Ohio 43223

Defendant.

CASE NO.

JUDGE

**COMPLAINT AND REQUEST
FOR INJUNCTIVE AND
DECLARATORY RELIEF,
CONSUMER RESTITUTION,
AND CIVIL PENALTIES**

JURISDICTION

1. Plaintiff, State of Ohio, by and through the Attorney General of Ohio, Michael DeWine, having reasonable cause to believe that violations of Ohio's consumer laws have occurred, brings this action in the public interest and on behalf of the State of Ohio under the authority vested in him by R.C. 1345.07.
2. The actions of Defendant, as described below, have occurred in counties throughout Ohio, including Franklin County and, as set forth below, are in violation of the Ohio Consumer Sales Practices Act ("CSPA"), R.C. 1345.01 et seq. and its Substantive Rules, O.A.C. 109:4-3-01 et seq.
3. Jurisdiction over the subject matter of this action lies with this Court pursuant to R.C. 1345.04 of the CSPA.

4. This Court has venue to hear this case pursuant to Ohio Civ. R. 3 (B)(3) in that Franklin County is a county in which Defendant conducted activity that gave rise to the claim for relief.

DEFENDANT

5. Defendant Clifford Duff (“Duff”) is a natural person, and although his current address is unknown, his last known address was 613 Nashoba Avenue, Columbus, Ohio 43223.
6. At all times relevant to this action, Defendant Duff used the fictitious name A1 Brick Work.
7. Defendant is a “supplier” as that term is defined in R.C. 1345.01(C), as Defendant was, at all times relevant herein, engaged in the business of effecting consumer transactions by soliciting and providing services to individuals for purposes that were primarily personal, family, or household within the meaning specified in R.C. 1345.01(A) and (D).

STATEMENT OF FACTS

8. At all times relevant to this action, Defendant Duff engaged in the business of advertising, soliciting, offering, and selling home improvement services as A1 Brick Work.
9. Defendant solicited, offered, and sold his home improvement services by going to consumers’ residences.
10. At the time of the transaction, Defendant failed to inform and provide consumers with a notice of their three day right to cancel.
11. At the time of the transaction, Defendant failed to provide consumers with a written form that indicated the reasonably anticipated completion date.

12. Defendant accepted full payments from consumers for home improvement services, and then failed to begin or complete the services for which consumers paid.
13. After accepting consumers' payments and failing to deliver the services, Defendant failed to issue refunds to consumers.
14. Defendant conducted business in the State of Ohio using a fictitious business name that Defendant never registered with the Ohio Secretary of State.
15. All facts alleged above have occurred in the last two years prior to this lawsuit.

PLAINTIFF'S FIRST CAUSE OF ACTION:
VIOLATIONS OF THE CONSUMER SALES PRACTICES ACT

COUNT I
FAILURE TO DELIVER VIOLATION

16. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through fifteen (1-15) of this Complaint.
17. Defendant committed unfair or deceptive acts or practices in violation of R.C. 1345.02 of the CSPA and the Failure to Deliver Rule, O.A.C. 109:4-3-09(A)(2), by accepting money from consumers for home improvement services and permitting eight weeks to elapse without delivering the promised services or issuing a full refund.

COUNT II
SHODDY OR UNWORKMANLIKE SERVICES

18. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through fifteen (1-15) of this Complaint.
19. Defendant committed unfair or deceptive acts or practices in violation of R.C. 1345.02(A) of the CSPA, by performing home improvement services in an incomplete, shoddy, or unworkmanlike manner.

20. Such acts or practices have been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 et seq. Defendant committed said violations after such decisions were available for public inspection.

COUNT III
REPAIRS AND SERVICES VIOLATION

21. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through fifteen (1-15) of this Complaint.
22. Defendant committed unfair or deceptive acts or practices in violation of R.C. 1345.02(A) of the CSPA and the Repairs and Services Rule, O.A.C. 109:4-3-05(A)(1), by failing to provide consumers with a written form indicating the anticipated completion date.

COUNT IV
FAILURE TO REGISTER FICTITIOUS NAME

23. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through fifteen (1-15) of this Complaint.
24. Defendant committed unfair or deceptive acts or practices in violation of R.C. 1345.02(A) of the CSPA, by failing to register with the Ohio Secretary of State his use of a fictitious business name, as required by R.C. 1329.01.
25. Such acts or practices have been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 et seq. Defendant committed said violations after such decisions were available for public inspection.

SECOND CAUSE OF ACTION
VIOLATION OF THE HOME SOLICITATION SALES ACT

COUNT V
FAILURE TO PROVIDE NOTICE OF
THREE DAY RIGHT OF RESCISSION

26. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs one through fifteen (1-15) of this Complaint.
27. Defendant violated the Home Solicitation Sales Act, R.C. 1345.23 and R.C. 1345.02(A), by failing to provide notice to consumers of their right to cancel their contract by a specific date.
28. Such acts or practices have been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 et seq. Defendant committed said violations after such decisions were available for public inspection.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests that this Court grant the following relief:

- A. ISSUE a permanent injunction enjoining Defendant Clifford Duff, doing business as A1 Brick Work or under any other names, his agents, representatives, salesmen, employees, successors, or assigns, and all persons acting in concert and participation with him, directly or indirectly, from committing any unfair, deceptive, or unconscionable act or practice that violates the CSPA, R.C. 1345.01 et seq., and its Substantive Rules, O.A.C. 109:4-3-01 et seq., including, but not limited to, violations of the specific code sections and rules set forth herein.
- B. DECLARE that each act or practice complained of herein violates the CSPA and its Substantive Rules in the manner set forth in this Complaint.

- C. ASSESS, FINE, AND IMPOSE upon Defendant a civil penalty of Twenty-Five Thousand Dollars (\$25,000.00) for each separate and appropriate violation described herein, pursuant to R.C. 1345.07(D).
- D. ORDER Defendant to pay damages, including non-economic damages, to all consumers injured by the conduct of the Defendant as set forth in this Complaint.
- E. ISSUE an Injunction prohibiting Defendant from engaging in business as a supplier in any consumer transaction in the State of Ohio until such time as he has satisfied all monetary obligations ordered by this Court, and any other Court in Ohio, related to the conduct set forth herein.
- F. GRANT the Ohio Attorney General his costs in bringing this action.
- G. ORDER Defendant to pay all court costs.
- H. GRANT such other relief as the Court deems to be just, equitable, and appropriate.

Respectfully submitted,

MICHAEL DEWINE
Ohio Attorney General

/s/Brittany M. Steele
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